



Business Applications

Feature Experience Parity Exceptions and Roadmap

June, 2024

The deployment of Business Applications in each geography is built on the foundational principles of security, privacy, compliance, transparency, reliability, and in-country disaster recovery, offering organizations a complete cloud infrastructure and platform, as well as familiar productivity and business application tools. This means that customer data is stored at rest within the geography, except as noted in the Trust Center (<https://www.microsoft.com/en-us/trust-center/privacy/data-location>).

Microsoft strives to maintain functional parity across our localized data center deployments. However, there are exceptions affected by dependent service availability, market priorities, or compliance regulations. These exceptions are indicated through the Product and Feature Availability table below and intended to help customers understand and plan for successful implementation of their business application solutions. Microsoft continues to evaluate these services and capabilities for inclusion and updates in future releases.

A status is provided for each Feature. They include:

Available: This feature is Generally Available in the Geo

Managed Access: This feature is available through a Managed Access process. Please contact your Microsoft representative or Support (<https://dynamics.microsoft.com/support>) for more information.

Roadmap: This feature is on the product roadmap for deployment into this Geo, but a committed date has not yet been established

Not Available/No Plans: This feature is not on the roadmap and there are no actions underway to evaluate its inclusion for the Geo

Public Preview: This feature is available as a Public Preview feature in the Geo

Private Preview: This feature is available as a Private Preview feature in the Geo

Limited - See Documentation: This feature is available in the Geo, however the documentation explains unique details about its functionality in the Geo

Workaround Available: While the feature, directly, is not available in the Geo, there is a documented workaround to achieve the same or similar functional intent. Please refer to the feature documentation for more information.

Furthermore, to aide in general planning, anticipated availability timeframes are provided wherever possible. They are expressed as **Calendar Year – Half** (e.g. CY22-H1) or **Calendar Year – Quarter** (e.g. CY22-Q3), wherein:

- H1:** January through June
- H2:** July through December
- Q1:** January through March
- Q2:** April through June
- Q3:** July through September
- Q4:** October through December

For the Finance and Supply Chain Management Products, it is important to understand where Lifecycle Services customer data is stored. Please refer to additional documentation located here: <https://docs.microsoft.com/en-us/dynamics365/fin-ops-core/dev-itpro/deployment/deployment-options-geo>.

Please note that these are projections in our roadmap, and subject to change without notice. This information is updated and published every 4-6 weeks and represents our projections at that time. Until a feature is marked as Available, these timeframes are subject to change without prior notice.

For more information about these exceptions, if you have a feature gap to add that you do not see here, if you observe an inaccuracy, or for questions about service availability, please contact your Microsoft representative or Support (<https://dynamics.microsoft.com/support>).

Feature Experience Parity Exceptions and Roadmap

Product Area	Feature	Asia/Pacific	Australia	China (21-V)	India	Japan	Singapore* (See below)	South Korea
Common Platform Capabilities								
	Dynamics 365 Lifecycle Services ("LCS") - Geo Specific	Not Available	Not Available	Available	Not Available	Not Available	Roadmap	Roadmap
	Dynamics 365 Lifecycle Services ("LCS") - US Hosted	Available	Available	Not Relevant	Available	Available	Not Relevant	Available
	Azure Synapse Link for Dataverse (and Data Lake)	Available	Available	Available	Available	Available	Available	Available
	Continuous access evaluation integration with Power Platform (preview)	Public Preview	Public Preview	Roadmap	Public Preview	Public Preview	Public Preview	Public Preview
	Customer Lockbox	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Dataverse (Default Environment)	Available	Available	Available	Available	Available	Available	Available
	Dataverse (Developer)	Available	Available	Roadmap	Available	Available	Available	Available
	Dataverse (Production/Sandbox)	Available	Available	Available	Available	Available	Available	Available
	Dataverse (Subscription Trials via PPAC)	Available	Available	Not Available	Available	Available	Available	Available
	Dataverse Search	Available	Available	Roadmap	Available	Available	Available	Available
	Github Actions CI/CD CLI Tool Integration	Available	Available	Available	Available	Available	Available	Available
	Install Applications via AppSource	Available	Available	Not Available	Available	Available	Available	Available
	OnPrem to Online Migrations	Available	Available	Not Available	Available	Available	Available	Available
	Pay as you Go licensing model	Available	Available	Not Available	Available	Available	Available	Available
	Virtual Tables via Virtual Connector Provider	Public Preview	Public Preview	Roadmap	Public Preview	Public Preview	Roadmap	Public Preview
		Available	Available	Not Available	Available	Available	Roadmap	Available
Dynamics 365 Business Central								
Dynamics 365 Commerce								
	Commerce HQ	Available	Available	Available	Available	Available	Roadmap	Roadmap
	Commerce Scale Unit and POS - Cloud	Available	Available	Not Available	Available	Available	Not Available	Not Available
	e-Commerce	Available	Available	Not Available	Not Available	Available	Not Available	Not Available
	Rating and Reviews	Available	Available	Not Available	Not Available	Available	Not Available	Not Available
	Recommendations	Not Available	Available	Not Available	Not Available	Not Available	Not Available	Available
	Recommendations AI	Available	Available	Available	Available	Available	Not Available	Available
		Available	Available	Roadmap	Available	Available	Roadmap	Available
Dynamics 365 Customer Insights								
Dynamics 365 Customer Service								
	Dynamics 365 Customer Service	Available	Available	Available	Available	Available	Available	Available
	Create and join a Teams meeting from an appointment	Available	Available	Not Available	Available	Available	Available	Available
	Customer Service Insights	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Customer Service Teams Collaboration (Chat and Swarming)	Available	Available	Not Available	Available	Available	Roadmap	Available
	Knowledge Analytics	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	Set up external knowledge search providers	Available	Available	Available	Available	Available	Available	Available
		Available	Available	Not Available	Available	Available	Roadmap	Not Available
Dynamics 365 Customer Voice								

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Dynamics 365 Field Service								
	Dynamics 365 Field Service	Available	Available	Available	Available	Available	Available	Available
	Connected Field Service	Available	Available	Not Available	Available	Available	Available	Available
	Field Service Mobile Application - Android	Available	Available	Roadmap	Available	Available	Available	Available
	Field Service Mobile Application - iOS	Available	Available	Roadmap	Available	Available	Available	Available
	Field Service Mobile Application - Windows	Available	Available	Roadmap	Available	Available	Available	Available
	Resource Scheduling Optimization	Available	Available	Not Available	Available	Available	Roadmap	Not Available
Dynamics 365 Finance								
	Dynamics 365 Finance	Available	Available	Available	Available	Available	Roadmap	Roadmap
	Business Performance Analytics	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap
	Data Upgrade from AX2012	Available	Available	Available	Available	Available	Roadmap	Roadmap
	Dual Write (Integrate Data into Dataverse)	Available	Available	Roadmap	Available	Available	Roadmap	Not Available
	Electronic Invoicing	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	Embedded Power Apps	Available	Available	Available	Available	Available	Roadmap	Available
	Embedded PowerBI Reports	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap
	Expense Management	Not Available	Not Available	Not Available	Not Available	Not Available	Roadmap	Not Available
	Finance Insights	Available	Available	Not Available	Not Available	Available	Roadmap	Not Available
	Finance Insights With Data Writing	Not Available	Not Available	Not Available	Not Available	Not Available	Roadmap	Not Available
	Financial Dimension service	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Financial Reporting	Available	Available	Available	Available	Available	Roadmap	Available
	Optimize year-end close	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	Regression Suite Automation Tool	Available	Available	Available	Available	Available	Roadmap	Available
	Regulatory Configuration Service	Not Available	Not Available	Not Available	Available	Not Available	Roadmap	Not Available
	Synapse Link for Dataverse	Private Preview	Private Preview	Roadmap	Private Preview	Private Preview	Roadmap	Not Available
	Tax Calculation	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	Vendor Invoice Capture	Public Preview	Public Preview	Public Preview	Public Preview	Public Preview	Roadmap	Public Preview
Dynamics 365 Fraud Protection		Not Available	Not Available	Not Available	Available	Not Available	Roadmap	Not Available
Dynamics 365 Guides		Available	Available	Not Available	Available	Available	Roadmap	Available
Dynamics 365 Human Resources								
	Dynamics 365 Human Resources (Stand Alone Offering)	Available	Available	Deprecated	Available	Available	Roadmap	Roadmap
	Dynamics 365 Human Resources (w/F&O Offerings)	Available	Available	Available	Available	Available	Roadmap	Roadmap
Dynamics 365 Marketing								
	Dynamics 365 Marketing	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Customer Journey Orchestration (RTM - Real Time Marketing)	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Integrate Marketing with a CMS system or Power Pages	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
Dynamics 365 Omnichannel for Customer Service								
	Chat	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	Digital Messaging	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	OmniChannel Voice	Available	Available	Roadmap	Available	Roadmap	Roadmap	Roadmap
	Post Conversation Survey	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	PVA IVR	Available	Available	Not Available	Planning	Not Available	Roadmap	Not Available
	Smart Assist	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	Unified Routing	Available	Available	Not Available	Available	Available	Roadmap	Not Available
Dynamics 365 Project Operations		Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
Dynamics 365 Remote Assist								
	Remote Assist Mobile App	Available	Available	Not Available	Available	Available	Roadmap	Available
	Remote Assist on HoloLens	Available	Available	Roadmap	Available	Available	Roadmap	Available
Dynamics 365 Sales Enterprise								
	Dynamics 365 Sales Enterprise	Available	Available	Available	Available	Available	Available	Available
	Assistant (Standard Cards)	Available	Available	Available	Available	Available	Available	Available
	Basic Collaboration Experience with the Dynamics 365 app for Microsoft Teams	Available	Available	Not Available	Available	Available	Available	Available
	Business Card Reader in Contact Quick Create	Available	Available	Available	Available	Available	Available	Available
	Competitors, Goals, and Territory Management	Available	Available	Available	Available	Available	Available	Available
	Deal Manager Workspace (Preview)	Available	Available	Roadmap	Available	Available	Available	Available
	Email Engagement	Available	Available	Not Available	Available	Available	Available	Available
	Enhanced Collaboration Experience with the Dynamics 365 app for Microsoft Teams	Available	Available	Not Available	Available	Available	Available	Available
	In App Marketing (Marketing Lists and Email Campaigns)	Available	Available	Available	Available	Available	Available	Available
	Lead and Opportunity Management	Available	Available	Available	Available	Available	Available	Available
	Live Org Charts	Available	Available	Available	Available	Available	Available	Available
	Microsoft Teams Chat in Sales Hub	Available	Available	Not Available	Available	Available	Available	Available
	Products and Price List Management	Available	Available	Available	Available	Available	Available	Available
	Quote, Order, and Invoice Management	Available	Available	Available	Available	Available	Available	Available
	Sales Accelerator (partial)	Available	Available	Available	Available	Available	Available	Available
	Sales Forecasting (Manual)	Available	Available	Not Available	Available	Available	Available	Available
	Sales Mobile App - Android	Available	Available	Not Available	Available	Available	Available	Available
	Sales Mobile App - iOS	Available	Available	Not Available	Available	Available	Available	Available
	Sequences / Sequence Reporting	Available	Available	Not Available	Available	Available	Not Available	Available
	SMS	Available	Available	Not Available	Available	Available	Not Available	Available
Dynamics 365 Sales Insights								
	Assistant customization and premium cards	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Auto capture V1 (V2 is deprecated)	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Conversation intelligence	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Notes analysis	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Predictive lead scoring	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Predictive opportunity scoring	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Premium forecasting	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Relationship analytics	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Sales accelerator	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Talking points (Deprecated)	Available	Available	Deprecated	Available	Available	Deprecated	Deprecated
	Who knows whom	Not Available	Not Available	Roadmap	Not Available	Not Available	Roadmap	Not Available
Dynamics 365 Supply Chain Management								
	Dynamics 365 Supply Chain Management	Available	Available	Available	Available	Available	Roadmap	Roadmap
	Dynamics 365 Intelligent Order Management	Available	Available	Not Available	Not Available	Available	Roadmap	Not Available
	Enterprise Asset Management	Available	Available	Available	Available	Available	Roadmap	Available
	Global Inventory Accounting	Roadmap	Available	Available	Not Available	Not Available	Roadmap	Not Available
	Inventory Visibility	Available	Available	Available	Available	Available	Roadmap	Available
	Planning Optimization	Available	Available	Planning	Available	Available	Roadmap	Not Available
	Sensor Data Intelligence (formerly IoT Intelligence)	Public Preview	Public Preview	Not Available	Public Preview	Public Preview	Roadmap	Public Preview
General Apps								

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Product Area	Feature	Asia/Pacific	Australia	China (21-V)	India	Japan	Singapore* (See below)	South Korea
	Microsoft Vaccination Management	Available	Available	Not Available	Available	Available	Roadmap	Available
	Return to School	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Return to the Workplace	Available	Available	Not Available	Available	Available	Roadmap	Available
	Unify (Microsoft Internal)	Available	Not Available	Not Available	Not Available	Not Available	Roadmap	Not Available
Geo to Geo Migrations								
	Dataverse Environment Migrations	Available	Available	Not Available	Available	Available	Available	Available
	F&O Environment Migration	Available	Available	No Plans	Available	Available	Roadmap	Roadmap
	LCS Migration	Not Relevant	Not Relevant	No Plans	Not Relevant	Not Relevant	Roadmap	Roadmap
Industry Solutions								
	Financial Service	Available	Available	Not Available	Available	Not Available	Roadmap	Not Available
	Healthcare	Available	Available	Not Available	Not Available	Available	Roadmap	Not Available
	Manufacturing	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap	Roadmap
	Nonprofit	Available	Available	Not Available	Available	Available	Roadmap	Not Available
	Retail	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Sustainability	Available	Not Available	Not Available	Not Available	Available	Roadmap	Not Available
Managed Environments								
	Managed Environments	Available	Available	Available	Available	Available	Roadmap	Available
	ME Admin Digest (Usage insights)	Available	Available	Roadmap	Available	Available	Available	Available
	ME Data Policies	Available	Available	Available	Available	Available	Available	Available
	ME Limit Sharing	Available	Available	Available	Available	Available	Available	Available
	ME Maker Onboarding	Available	Available	Roadmap	Available	Available	Roadmap	Available
	ME Set up pipelines in Power Platform	Available	Available	Roadmap	Available	Available	Available	Available
	Solution Checker	Available	Available	Available	Available	Available	Available	Available
Microsoft Relationship Sales								
	Microsoft Relationship Sales	Available	Available	Not Available	Available	Available	Roadmap	Available
	LinkedIn Sales Navigator	Available	Available	Not Available	Available	Available	Available	Available
Nuance		Not Available	Not Available	Not Available	Not Available	Not Available	Not Available	Not Available
Power Apps								
	Power Apps for Office 365	Available	Available	Available	Available	Available	Available	Available
	Power Apps Model Driven Apps	Available	Available	Available	Available	Available	Available	Available
	Power Apps Per User / Per App	Available	Available	Available	Available	Available	Available	Available
	Canvas App within PowerBI	Available	Available	Available	Available	Available	Available	Available
	Cards for PowerApps	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Coauthoring in model-driven apps (preview)	Public Preview	Public Preview	Roadmap	Public Preview	Public Preview	Public Preview	Public Preview
	Core Office Integration (e.g. SharePoint, OneDrive, Outlook, Excel)	Available	Available	Available	Available	Available	Available	Available
	Custom Pages in MDAs	Available	Available	Available	Available	Available	Available	Available
	Dataflows in Power Apps	Available	Available	CY2024-H2	Available	Available	Available	Available
	Dataverse for Teams	Available	Available	Not Available	Available	Available	Available	Available
	Dataverse for Teams Edit in Excel	Available	Available	Not Available	Available	Available	Available	Available
	Embed a canvas app as personal app in Teams	Available	Available	Not Available	Available	Available	Available	Available
	Embed a canvas app as tab app in Teams	Available	Available	Not Available	Available	Available	Available	Available
	Embed a model-driven app as personal app in Teams	Available	Available	Not Available	Available	Available	Available	Available
	Embed a model-driven app as tab app in Teams	Available	Available	Not Available	Available	Available	Available	Available
	Embed Stream in Canvas App	Available	Available	Roadmap	Available	Available	Available	Available
	Geospatial Components	Available	Available	Not Available	Available	Available	Available	Available
	Import Export customizations (Dataverse for Teams)	Available	Available	Not Available	Available	Available	Available	Available
	Intune MAM	Available	Available	Available	Available	Available	Available	Available
	Migrate Microsoft Access data to Microsoft Dataverse	Available	Available	Available	Available	Available	Available	Available
	Mobile / Tablet App for Win 10+	Available	Available	Not Available	Available	Available	Available	Available
	Native Power Apps (Wrap Service)	Available	Available	On Hold	Available	Available	Available	Available
	Office 365 Application Discovery	Available	Available	Available	Available	Available	Available	Available
	PBI Embed in Model Driven App Form	Available	Available	Available	Available	Available	Available	Available
	Power Apps B2B Bring your Own License (Cross Cloud) - Per User	Available	Available	No Plans	Available	Available	Available	Available
	Power Apps Monitor	Available	Available	Available	Available	Available	Available	Available
	Push Notifications - Android	Available	Available	Not Available	Available	Available	Available	Available
	Push Notifications - IOS	Available	Available	Not Available	Available	Available	Available	Available
	Supporting B2B App (Sharing through Mobile App)	Available	Available	Available	Available	Available	Available	Available
	Test Studio	Available	Available	Not Available	Available	Available	Available	Available
Power Automate								
	Power Automate for Office 365	Available	Available	Available	Available	Available	Available	Available
	Power Automate Per User / Per Flow	Available	Available	Available	Available	Available	Available	Available
	Actionable Approval Emails (.e.g "Adaptive Cards")	Available	Available	Available	Available	Available	Available	Available
	Connector Blocked by Default	Not Relevant	Not Relevant	Not Relevant	Not Relevant	Not Relevant	Not Relevant	Not Relevant
	Connectors (Varies by Geography)	Available	Available	Available	Available	Available	Available	Available
	Create a Power Automate visual for Power BI (Preview)	Available	Available	Roadmap	Available	Available	Available	Available
	Cross-Cloud Connector Support (Limited)	Not Relevant	Not Relevant	Not Relevant	Not Relevant	Not Relevant	Not Relevant	Not Relevant
	Custom Code Connectors	Available	Available	Available	Available	Available	Available	Available
	Custom Connectors	Available	Available	Available	Available	Available	Available	Available
	Excel App	Available	Available	Roadmap	Available	Available	Available	Available
	Flow Transaction Emails	Available	Available	Available	Available	Available	Available	Available
	Guest User Participation in Approval Workflows	Available	Available	Available	Available	Available	Available	Available
	Mobile App - Android	Available	Available	Available	Available	Available	Available	Available
	Mobile App - IOS	Available	Available	Planning	Available	Available	Available	Available
	OneNote Connector Listing Capabilities	Available	Available	Roadmap	Available	Available	Available	Available
	Power Automate Analytics (Per Flow)	Available	Available	Roadmap	Available	Available	Available	Available
	Power Automate Analytics (Tenant)	Available	Available	Roadmap	Available	Available	Available	Available
	Power Automate Desktop	Available	Available	Available	Available	Available	Available	Available
	Power Automate Teams App	Available	Available	Not Available	Available	Available	Available	Available
	Power Automate Templates	Available	Available	Available	Available	Available	Available	Available
	Power Automate UI Flows ("RPA")	Available	Available	Available	Available	Available	Available	Available
	Process Advisor	Available	Available	Roadmap	Available	Available	Available	Available
	SAP Integration for the Power Platform	Available	Available	Available	Available	Available	Available	Available
	Send a message in Teams using Power Automate (Teams Flow Bot)	Available	Available	Not Available	Available	Available	Available	Available
	Submitting Templates to the Gallery	Available	Available	Not Available	Available	Available	Available	Available
	Windows License Entitlement	Available	Available	Roadmap	Available	Available	Available	Available
Power Pages								
	Power Pages	Available	Available	Available	Available	Available	Roadmap	Roadmap
	Portal Capacity Consumption Report	Available	Available	Not Available	Available	Available	Roadmap	Available
	Portals VS Extensions	Available	Available	Available	Available	Available	Roadmap	Available

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Product Area	Feature	Asia/Pacific	Australia	China (21-V)	India	Japan	Singapore* (See below)	South Korea
Power Platform Admin Center (PPAC)								
	Power Platform Admin Center (PPAC)	Available	Available	Available	Available	Available	Available	Available
	Data loss prevention activity logging	Available	Available	Not Available	Available	Available	Available	Available
	Export Diagnostics & Perf Data to App Insights	Available	Available	Roadmap	Available	Available	Available	Available
	Manage your maintenance window	Available	Available	Requires CSS Tick	Available	Available	Available	Available
	Tenant Isolation	Available	Available	Available	Available	Available	Available	Available
	View & Manage OnPrem Data Gateways	Available	Available	Roadmap	Available	Available	Available	Available
Power Platform Admin Center Analytics								
	Power Apps Analytics (Tenant)	Available	Available	Roadmap	Available	Available	Available	Available
	Power Apps and Power Automate Analytics	Available	Available	Not Available	Available	Available	Available	Available
	Power Platform inventory and usage data	Public Preview	Public Preview	Roadmap	Public Preview	Public Preview	Public Preview	Public Preview
	PPAC Analytics - Dataverse	Available	Available	Available	Available	Available	Available	Available
	Tenant Level Analytics	Public Preview	Public Preview	Roadmap	Public Preview	Public Preview	Public Preview	Public Preview
Power Platform AI Builder								
	Power Platform AI Builder	Available	Available	Available	Available	Available	Roadmap	Available
	Business Card Reader	Available	Available	Not Available	Available	Available	Available	Available
	Custom Document Processing (Structured/Semi-Structured)	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Custom Document Processing (Unstructured Documents)	Available	Available	Roadmap	Available	Available	Roadmap	Not Available
	Custom Entity Extraction	Available	Available	Roadmap	Available	Available	Roadmap	Not Available
	Custom Image Classification (Lobe)	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Custom Object Detection	Available	Available	Roadmap	Available	Available	Roadmap	Not Available
	Custom Prediction	Available	Available	Roadmap	Available	Available	Roadmap	Not Available
	Document Automation Toolkit	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Business Card Reader	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Category Classification	Public Preview	Public Preview	Not Available	Public Preview	Public Preview	Roadmap	Not Available
	Prebuilt Entity Extraction	Available	Available	Roadmap	Available	Not Available	Roadmap	Not Available
	Prebuilt Identity Document Reader	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Invoice Processing	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Key Phrase Extraction	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Language Detection	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Receipt Processing	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Sentiment Analysis	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Text Recognition	Available	Available	Roadmap	Available	Available	Roadmap	Available
	Prebuilt Text Translation	Not Available	Not Available	Not Available	Not Available	Not Available	Roadmap	Not Available
Power Virtual Agents								
	Power Virtual Agents	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	AI Capabilities	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	OmniChannel IVR	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Power Virtual Agents Analytics	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
	Power Virtual Agents Microsoft Teams app experience	Available	Available	Not Available	Available	Available	Roadmap	Roadmap
	PVA Telephony(Standalone IVR)	Available	Available	Roadmap	Available	Roadmap	Roadmap	Roadmap
	Teams channel in the Power Virtual Agents web app	Available	Available	Not Available	Available	Available	Roadmap	Roadmap
	Transfer to agents	Available	Available	Roadmap	Available	Available	Roadmap	Roadmap
Viva Sales		Available	Available	Not Available	Available	Available	Not Available	Available

* Singapore Please contact your Microsoft representative or Support (<https://dynamics.microsoft.com/support>) to have your Tenant enabled for Environment provisioning in Singapore. The select customers that are given access to the feature under Managed Access are given the same level of data protection, security, availability, accessibility, governance, and support for the feature as if the feature is Generally Available to them.