

Microsoft Dynamics Legal Information

This page is provided for your convenience as an overview of the terms and conditions that govern use of Microsoft Dynamics Lifecycle Services as well as the purchase and use of Dynamics 365 enterprise online services or other Microsoft Dynamics software. Ancillary services, software, and content may be governed by additional or different terms not listed below.

Dynamics Lifecycle Services (LCS)

LCS is an administration portal that provides an environment and various services that help you collaborate and manage the application lifecycle of certain Dynamics 365 services, specifically your implementations of Microsoft Dynamics 365 Finance and Dynamics 365 Supply Chain Management. Your use of LCS is governed by the [Combined Terms](#) for Channel Partners, Customers, and Prospects. See the [Third Party Notice](#) for this service.

Dynamics 365 Online Service Agreement & Terms

Your use of the Dynamics 365 online services is governed by the terms and conditions of the agreement(s) under which you obtained the services. Pricing and other terms and conditions for the Dynamics 365 offer you choose are detailed in the [offer details for your subscription](#).

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If you are uncertain or have other questions, please contact [Microsoft Dynamics 365 support](#).

Trust Center. The [Microsoft Trust Center](#) provides detailed information on security, privacy, and compliance topics for customers of Dynamics 365 and other Microsoft Online Services.

Service Level Agreements. The [Service Level Agreements](#) describe commitments around uptime and connectivity for Dynamics 365.

Sovereign Clouds

- **Microsoft Dynamics 365 operated by 21Vianet Terms.** These [terms and conditions](#) governing your use of Microsoft Dynamics 365 operated by 21Vianet in China.

Privacy Statement

The [Microsoft Privacy Statement](#) describes the privacy policy and practices that govern your use of Microsoft's software and services, unless otherwise provided. The Online Services Agreement or Preview Supplemental Terms may specify a different privacy statement for some services.

Ancillary Services, Software, and Other Documents

Software and Notices. The software license terms and notices below are for the designated Dynamics on-premises software.

Microsoft Dynamics App for Office	See Software License Terms	See Third Party Notice
Microsoft Dynamics AX 2009	See Software License Terms	See Third Party Notice
Microsoft Dynamics AX 2012	See Software License Terms	See Third Party Notice
Microsoft Dynamics AX Trace Parser	See Software License Terms	See notices file in the installation directory
Microsoft Dynamics Rapid Data Collector	See Software License Terms	See notices file in the installation directory
Dynamics 365		
Microsoft Dynamics 365 Commerce Software Development Kit (Public Preview)	See Software License Terms	See notices file in the installation directory
Microsoft Dynamics 365 Commerce Store Starter Kit (Public Preview)	See Software License Terms	Notice: The Store Starter Kit may include third party images and videos that are for personal use only and may not be copied except as provided by Microsoft within the demo websites. You may install and use an unlimited number of copies of the demo websites., You may not publish, rent, lease, lend, or redistribute any images or videos without authorization from the rights holder, except and only to the extent that the applicable copyright law expressly permits doing so.
Microsoft Dynamics 365 for Finance and Operations, Asset Maintenance (Preview)	See Software License Terms	See notices file in the installation directory
Microsoft Dynamics 365 for Operations On-Premises, Enterprise Edition	See Software License Terms	See Third Party Notice
Virtual Hard Disk Image of Microsoft Dynamics AX	See Software License Terms	See notices file in the installation directory
Virtual Hard Disk Image of Microsoft Dynamics 365 for Finance and Operations Enterprise Edition (Fall 2017 Technical Preview)	See Software License Terms	See notices file in the installation directory
Virtual Hard Disk Image of Microsoft Dynamics 365 for Operations	See Software License Terms	See notices file in the installation directory
Virtual Hard Disk Image of Microsoft Dynamics 365 for Retail	See Software License Terms	See notices file in the installation directory
Virtual Machine Environment Deployed in Microsoft Azure for Microsoft Dynamics AX	See Software License Terms	See notices file in the installation directory
Virtual Machine Environment Deployed in Microsoft Azure for Microsoft	See Software License Terms	See notices file in the installation directory

Dynamics 365 for Finance and Operations		
Virtual Machine Environment Deployed in Microsoft Azure for Microsoft Dynamics 365 for Operations	See Software License Terms	See notices file in the installation directory
Virtual Machine Environment Deployed in Microsoft Azure for Microsoft Dynamics 365 for Operations Technical Preview 1	See Software License Terms	See notices file in the installation directory
Virtual Machine Environment Deployed in Microsoft Azure for Microsoft Dynamics 365 for Retail	See Software License Terms	See notices file in the installation directory
Dynamics Mobile Apps		
Microsoft Dynamics 365 Connected Store Mobile App Preview (Android)	See Software License Terms	See Third Party Notices in the About Us Page of the application
Microsoft Dynamics 365 Connected Store Mobile App Preview (iOS)	See Software License Terms	See Third Party Notices in the About Us Page of the application
Microsoft Dynamics 365 Project Timesheet (Android)	See Software License Terms	See Third Party Notice
Microsoft Dynamics 365 Project Timesheet (iOS)	See Software License Terms	See Third Party Notice

Other Documents

[Dynamics Insider Program Agreement](#)

- **Preview Terms.**
 - The [Dynamics Insider Program Agreement](#) applies to your use of Dynamics 365 beta, technical preview, or other pre-release features, online services, or software offered by Microsoft for optional evaluation, unless other terms are specified for a preview, and the [Preview Supplemental Terms](#) may include additional legal terms that apply to your use of a Dynamics 365 preview.
 - This [Terms of Service](#) applies to your use of the Dynamics 365 Connected Store Preview.
- **Add-in/Add-on Terms and Conditions.** These [terms and conditions](#) apply to your use of add-ins or add-ons to Microsoft Dynamics 365 online services.
- **Website Terms of Use.** The [Microsoft Terms of Use](#) apply to your use of the LCS and Dynamics 365 website. If you have a Dynamics 365 subscription, your purchase and use of the Dynamics 365 service is governed by the terms and conditions of the agreement(s) under which you purchased the service.