

# Office of Victim Services and Justice Grants FY2019

**Agency** Office of Victim Services and Justice Grants

**Agency Code** F00

**Fiscal Year** 2019

**Mission** The mission of OVSJG is to develop, fund, and coordinate programs that improve public safety; enhance the administration of justice; and create systems of care for crime victims, youth, and their families in the District.

## 2019 Strategic Objectives

Objective Number	Strategic Objective
1	Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services.
2	Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence.
3	Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia.
4	Provide leadership in developing the capacity of and improving the performance of grantees.
5	Create and maintain a highly efficient, transparent and responsive District government.

## 2019 Key Performance Indicators

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
<b>1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Measures)</b>					
Percent of victims who receive information, support, or a referral from DC Crime Victim Hotline call takers to address caller needs	Up is Better	Not Available	100%	100%	95%
Percent of victims of attempted homicide who accept hospital based violence intervention project services	Up is Better	Not Available	48%	76.8%	70%
Percent of victims who received language interpretation services of those that requested services	Up is Better	Not Available	99.3%	97.4%	90%
Percent of sexual assault victims who received on-call advocacy at police and/or hospital at the time of access	Up is Better	97.6%	99.1%	100%	95%
<b>2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (2 Measures)</b>					
Percent of students in agency sponsored programs who reduce their truancy rate	Up is Better	Not Available	0%	91.8%	75%

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
Percent of violence prevention program participants who demonstrate a change in knowledge, skills, or behaviors as a result of their participation	Up is Better	Not Available	69%	No data available	87%
<b>3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia. (1 Measure)</b>					
Percent of participants screened for eligibility for entry into the re-entry service programs	Up is Better	Not Available	100%	100%	80%
<b>4 - Provide leadership in developing the capacity of and improving the performance of grantees. (4 Measures)</b>					
Percent of sub-grantees that are in full compliance of federal and local requirements	Up is Better	100%	100%	100%	95%
Percent of budgeted federal grant funds lapsed at end of fiscal year	Down is Better	Not Available	1.9%	1.2%	5%
Percent of budgeted local grant funds lapsed at end of fiscal year	Down is Better	Not Available	1.4%	Waiting on Data	5%
Percent of participants in professional education programs who reported learning	Up is Better	Not Available	98.9%	90.2%	90%
<b>5 - Create and maintain a highly efficient, transparent and responsive District government. (9 Measures)</b>					
HR MANAGEMENT - Percent of eligible employees completing and finalizing a performance plan in PeopleSoft (Updated by OCA)	Up is Better	Not Available	No data available	100%	Not Available
HR MANAGEMENT - Percent of eligible employee performance evaluations completed and finalized in PeopleSoft (Updated by OCA)	Up is Better	Not Available	33.3%	Waiting on Data	Not Available
FINANCIAL MANAGEMENT - Quick Payment Act Compliance - Percent of QPA eligible invoices paid within 30 days (Updated by OCA)	Up is Better	Not Available	No data available	Waiting on Data	Not Available
FINANCIAL MANAGEMENT - Percent of local budget de-obligated to the general fund at the end of year (Updated by OCA)	Down is Better	10%	9.4%	Waiting on Data	Not Available
CONTRACTS AND PROCUREMENT - Average number of calendar days between requisition and purchase orders issued (Updated by OCA)	Up is Better	Not Available	3.7	Waiting on Data	Not Available
CONTRACTS AND PROCUREMENT - Percent of Small Business Enterprise (SBE) annual goal spent (Updated by OCA)	Up is Better	No applicable incidents	No applicable incidents	Waiting on Data	Not Available
IT POLICY AND FOIA COMPLIANCE - Percent of "open" data sets identified by the annual Enterprise Dataset Inventory published on the Open Data Portal - (Updated by OCA)	Up is Better	Not Available	No data available	0%	Not Available
IT POLICY AND FOIA COMPLIANCE - Percent of FOIA Requests Processed in more than 25 business days - statute requirements allow 15 business days and a 10 day extension - (Updated by OCA)	Down is Better	0%	0%	Waiting on Data	Not Available
	Down is Better	Not Available	Not Available		

Measure	Directionality	FY 2016 Actual	FY 2017 Actual	FY 2018 Actual	FY 2019 Target
HR MANAGEMENT - Average number of days to fill vacancy from post to offer acceptance (Updated by OCA)				Not Available	New Measure

## 2019 Operations

Operations Header	Operations Title	Operations Description	Type of Operations
<b>1 - Ensure that all victims of crime have access to coordinated, professional, trauma-informed, and victim-centered services. (4 Activities)</b>			
VICTIMS SERVICES GRANTS	Provide a comprehensive response to sexual assault victims in the District.	OVSJG continues to improve outcomes for victims of sexual assault by organizing and funding a continuum of care that increases the coordination and delivery of sexual assault services in the District.	Daily Service
VICTIMS SERVICES GRANTS	Provide a comprehensive response to intimate partner violence victims in the District.	OVSJG will improve outcomes for victims of intimate partner violence by organizing and funding a continuum of care that increases the coordination and delivery of intimate partner violence services in the District.	Daily Service
VICTIMS SERVICES GRANTS	Deliver a comprehensive response to underserved and marginalized victims in the District.	OVSJG provides funding for a variety of groups and programs that work with the immigrant community as well as the lesbian, gay, bisexual, transgender and questioning (LGBTQ) population.	Daily Service
VICTIMS SERVICES GRANTS	Build a coordinated community response for all victims of crime that improves outcomes for survivors.	OVSJG is responsible for building and sustaining direct core victim services in the District that especially focus on victims of crime by funding a variety of community based providers.	Daily Service
<b>2 - Create opportunities and access for primary prevention and intervention programming towards the goal of reducing truancy, delinquency, and violence. (3 Activities)</b>			
INTERVENTION GRANT	Reduce chronic truancy in the District	OVSJG will accomplish the goal of reducing truancy rates among young people throughout the District, by developing programs and collaborations among community-based organizations and schools that reduce truancy by working with families to provide resources to help students attend school regularly and improving the capacity of schools to address truancy.	Daily Service
INTERVENTION GRANT	Provide evidence-based violence prevention in-school programming throughout the District.	OVSJG funds programs that help prevent sexual and intimate partner violence through programs that provide participants a structured and supportive space to build individualized definitions of masculinity and healthy femininity.	Daily Service
INTERVENTION GRANT	Develop and coordinate juvenile delinquency prevention programs in the District	OVSJG will work to reduce juvenile delinquency by funding programs and initiatives that create alternatives to incarceration, offer skills, and improve the quality of life for juveniles in the District.	Daily Service
<b>3 - Create and sustain a coordinated community response that improves the administration of and access to justice and enhances outcomes for low-income citizens, returning citizens and members of marginalized communities within the District of Columbia. (3 Activities)</b>			
JUSTICE IMPROVEMENT GRANT	Build and expand the network of core service community-based providers that serve returning citizens.	OVSJG provides funding, technical support and resources for providers who work with returning citizens. OVSJG funded services include housing, job	Daily Service

Operations Header	Operations Title	Operations Description	Type of Operations
		training and substance abuse and mental health services (co-occurring disorder) for returning citizens.	
JUSTICE IMPROVEMENT GRANT	Coordinate stakeholders in an effort to improve process with District's compliance of Sex Offender and Registration Notification Act (SORNA) and Prison Rape Elimination Act (PREA)	OVSJG convenes quarterly meetings with stakeholders and provides leadership to ensure recommendations are adopted and implemented.	Daily Service
JUSTICE IMPROVEMENT GRANT	Provide direct civil legal services to low-income and underserved District residents.	OVSJG provides funding to the Access to Justice Initiative which provides financial assistance to organizations and individuals who provide direct civil legal services to low-income and under-served District residents.	Daily Service
<b>4 - Provide leadership in developing the capacity of and improving the performance of grantees. (6 Activities)</b>			
PERFORMANCE MANAGEMENT	Ensure compliance of core requirements for all federal grants.	As part of federal grant management, OVSJG is tasked with ensuring compliance with enabling legislation for federal funding sources.	Daily Service
GRANT MANAGEMENT	Ensure federal and local grants funds are allocated and spent.	OVSJG is responsible for allocating and spending a variety of local and federal grants. To ensure success, it is important to monitor the financial performance of all grantees to ensure all resources are being efficiently and completely spent.	Daily Service
GRANT MANAGEMENT	Support advisory committees and task forces that provide recommendations on improving outcomes for residents.	OVSJG relies on feedback and recommendations from a variety of stakeholders including grantees, policy-makers, government officials, residents, and crime victims that improve the capacity of the agency to fulfill its mission. There are several task forces and committee's that inform the work of the agency and OVSJG supports these through technical assistance and regular staffing and participation in these meetings.	Daily Service
PERFORMANCE MANAGEMENT	Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes.	OVSJG offers technical assistance and capacity building support for grantees. Additionally, the agency organizes workshops and conferences that include best-practice based continuing education for the professional development of grantees.	Daily Service
PERFORMANCE MANAGEMENT	Enhance the capacity of grantees to collect, analyze and report performance data.	OVSJG works to improve the collection of performance data from its grantees that leads to the identification of efficiencies and improves outcomes. OVSJG will continue to evaluate and expand its grant performance management initiative.	Daily Service
GRANT MANAGEMENT	Develop strategic plans as required by federal grant sources.	OVSJG develops strategic plans for the implementation of federal grants and works with sub-grantees to ensure their service delivery plans meet requirements.	Daily Service

## 2019 Workload Measures

Measure	FY 2016	FY 2017	FY 2018
<b>1 - Build a coordinated community response for all victims of crime that improves outcomes for survivors. (6 Measures)</b>			

Measure	FY 2016	FY 2017	FY 2018
Number of victims receiving mental health services	1459	1679	2300
Number of victims served by the DC crime victim services hotline	435	1092	3533
Number of victims provided housing services	663	815	1334
Number of secondary victims of homicide served through crisis intervention at the point of decedent identification	Not Available	218	98
Number of victims receiving medical forensic care	801	1149	938
Number of victims receiving legal services through coordinated continuums	997	1236	1016
<b>1 - Deliver a comprehensive response to underserved and marginalized victims in the District. (1 Measure)</b>			
Number of victims who received interpretation services	1494	1841	Waiting on Data
<b>2 - Reduce chronic truancy in the District (2 Measures)</b>			
Number of schools participating in truancy reduction programs	67	70	70
Number of community-based providers that work with schools to reduce truancy	12	7	10
<b>3 - Build and expand the network of core service community-based providers that serve returning citizens. (3 Measures)</b>			
Number of new participants who receive re-entry services for the first time	Not Available	339%	212%
Number of providers offering funded mental health and substance abuse programs for returning citizens	Not Available	2	3
Total number of participants in funded re-entry programs	Not Available	843	552
<b>3 - Coordinate stakeholders in an effort to improve process with District's compliance of Sex Offender and Registration Notification Act (SORNA) and Prison Rape Elimination Act (PREA) (1 Measure)</b>			
Number of meetings held with stakeholders to improve SORNA and PREA initiatives	3	5	0
<b>4 - Develop strategic plans as required by federal grant sources. (1 Measure)</b>			
Number of strategic plans completed and approved by federal funders	0	2	0
<b>4 - Provide training and technical assistance to grantees to help enhance their capacity and improve outcomes. (2 Measures)</b>			
Number of participants in training programs	45	163	371
Number of technical assistance sessions provided for grantees	3	22	26

Strategic Initiative Title	Strategic Initiative Description	Proposed Completion Date
<b>Build a coordinated community response for all victims of crime that improves outcomes for survivors. (1 Strategic Initiative)</b>		
Trauma-Informed Responses	Enhance trauma-informed responses in the District by increasing access to trauma-specific mental health services through the development of a pro-bono mental health bank and training clinicians in trauma-specific modalities; mapping existing trauma-informed activities in the District; and exploring the feasibility of conducting a District-wide trauma assessment.	09-30-2019
<b>Build and expand the network of core service community-based providers that serve returning citizens. (1 Strategic Initiative)</b>		
Trauma-Informed Responses	Enhance trauma-informed responses in the District by increasing access to trauma-specific mental health services through the development of a pro-bono mental health bank and training clinicians in trauma-specific modalities; mapping existing trauma-informed activities in the District; and exploring the feasibility of conducting a District-wide trauma assessment.	09-30-2019
<b>Provide a comprehensive response to intimate partner violence victims in the District. (1 Strategic Initiative)</b>		
Address Confidentiality Program	Implement an address confidentiality program to provide eligible victims of domestic violence, sexual assault, stalking, human trafficking, and employees of agencies providing services to these victims or reproductive health organization employees a legal substitute address to use in place of their physical address whenever an address is required by public agencies.	09-30-2019
<b>Provide a comprehensive response to sexual assault victims in the District. (2 Strategic initiatives)</b>		
Expand sexual assault victim advocacy services	Expand sexual assault victim advocacy services to ensure that all victims of sexual assault have access to on call advocacy, including those victims who report outside of the DC SANE process; training more people to become community based sexual assault victim advocates; and expanding the right to an advocate beyond the hospital and law enforcement interview to interviews with law enforcement outside of the hospital setting and in interviews with prosecution.	09-30-2019
Address Confidentiality Program	Implement an address confidentiality program to provide eligible victims of domestic violence, sexual assault, stalking, human trafficking, and employees of agencies providing services to these victims or reproductive health organization employees a legal substitute address to use in place of their physical address whenever an address is required by public agencies.	09-30-2019
<b>Reduce chronic truancy in the District (2 Strategic initiatives)</b>		
High School Truancy Reduction Pilot	Continue to coordinate the second of a three-year the high school truancy reduction pilot program.	09-30-2019
Trauma-Informed Responses	Enhance trauma-informed responses in the District by increasing access to trauma-specific mental health services through the development of a pro-bono mental health bank and training clinicians in trauma-specific modalities; mapping existing trauma-informed activities in the District; and exploring the feasibility of conducting a District-wide trauma assessment.	09-30-2019